



**THUNCHAN MEMORIAL GOVT.
COLLEGE, TIRUR, VAKKAD(PO),
MALAPPURAM.**



**STUDENT SATISFACTION
SURVEY REPORT
2020-21**

About the survey

The college conducted Student Satisfaction Survey for the year 2020-2021 through online mode. The questionnaire was prepared and circulated as a google form among the UG and PG students of the college. 558 students participated in the survey and the results were analyzed and summarised as follows.

Questionnaire

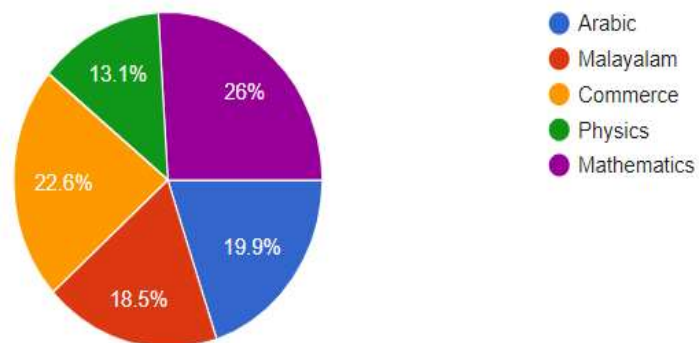
- Q1. How do you rate the E-learning environment adopted by the institution during the COVID-19 pandemic period?
- Q2. How do you rate the teaching faculty of the college regarding the proficiency in the subject taught, preparation for the class, communication skills, etc.?
- Q3. How do you rate the skill of the faculties to use online teaching software and gadgets?
- Q4. How do you rate the E-learning resources provided by the faculties such as video classes, audio lectures, lecture notes, etc.?
- Q5. How do you rate the efforts taken by the institution to ensure the E-learning facilities of socially and economically backward students?
- Q6. How do you rate the institutional support to ensure the mental wellbeing of the students during the pandemic?
- Q7. How do you rate the extension activities of NCC, NSS, and other clubs during the pandemic period?
- Q8. How do you rate the communications of the college office as a link between the college and the affiliating University?
- Q9. How do you rate the assessment and evaluation system of the college to ensure outcome-based education?
- Q10. How do you rate the student progression and monitoring system of the college?
- Q11. How do you rate the online programs conducted by NCC/NSS and various clubs such as Nature club (Neithal), Literary club (Koodu), etc. to awaken the social conscience of students?
- Q12. How do you rate the recreation programs conducted by various clubs such as Film Clubs and Music clubs during the pandemic period?
- Q13. How do you rate the functioning of the Parents Teacher Association (PTA) of the college?
- Q14. How do you rate the online physical education programs such as yoga practice conducted by the college during the pandemic period?
- Q15. How do you rate the institutional facilities for promoting inclusiveness and equal opportunities for the differently-abled, women, SC/ST, and other marginalized communities?

Analysis of Survey Report

Participations of Students Department wise

Name of Department	No. of students
Arabic	111
Commerce	126
Malayalam	103
Mathematics	145
Physics	73
Total	558

558 responses



Survey Report

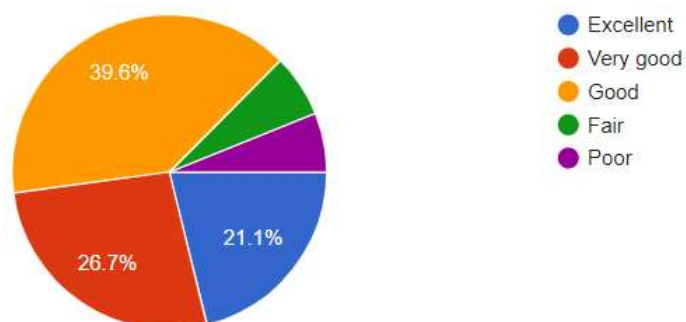
Question No.	Question	Percentage of students marked the opinion				
		Excellent	Very Good	Good	Fair	Poor
1	How do you rate the E-learning environment adopted by the institution during the COVID-19 pandemic period?	21.1%	26.7%	39.6%	6.5%	6.1%
2	How do you rate the teaching faculty of the college regarding the proficiency in the subject taught, preparation for the class, communication skills, etc.?	27.6%	30.5%	34.6%	3.4%	3.9%
3	How do you rate the skill of the faculties to use online teaching software and gadgets?	21.5%	30.6%	38%	4.8%	5%
4	How do you rate the E-learning resources provided by the faculties such as video classes, audio lectures, lecture notes, etc.?	26.3%	29.4%	32.8%	6.5%	5%
5	How do you rate the efforts taken by the institution to ensure the E-learning facilities of socially and economically backward students?	30.3%	28.5%	32.4%	5.2%	3.6%
6	How do you rate the institutional support to ensure the mental wellbeing of the students during the pandemic?	23.3%	27.1%	35.7%	6.8%	7.2%
7	How do you rate the extension activities of NCC, NSS, and other clubs during the pandemic period?	35.3%	26.5%	29.7%	5.4%	3%
8	How do you rate the communications of the college office as a link between the college and the affiliating University?	24%	27.2%	39.1%	6.6%	3%
9	How do you rate the assessment and evaluation system of the college to ensure outcome-based education?	22%	30.3%	37.8%	6.5%	3.4%
10	How do you rate the student progression and monitoring system of the college?	22.8%	29.2%	36.7%	6.5%	4.8%
11	How do you rate the online programs conducted by NCC/NSS and various clubs such as Nature club (Neithal), Literary club (Koodu), etc. to awaken the social conscience of students?	33.3%	29%	31.4%	4.1%	2.2%
12	How do you rate the recreation programs conducted by various clubs such as Film clubs and Music clubs during the pandemic period?	24.9%	27.8%	32.4%	10%	4.8%

13	How do you rate the functioning of the Parents Teacher Association (PTA) of the college?	17.2%	20.8%	38.4%	10.9%	12.7 %
14	How do you rate the online physical education programs such as yoga practice conducted by the college during the pandemic period?	20.6%	19.2%	34.2%	12%	14%
15	How do you rate the institutional facilities for promoting inclusiveness and equal opportunities for the differently-abled, women, SC/ST, and other marginalized communities?	32.1%	26.5%	33.7%	5.7%	2%

Graphical representation of Survey Report

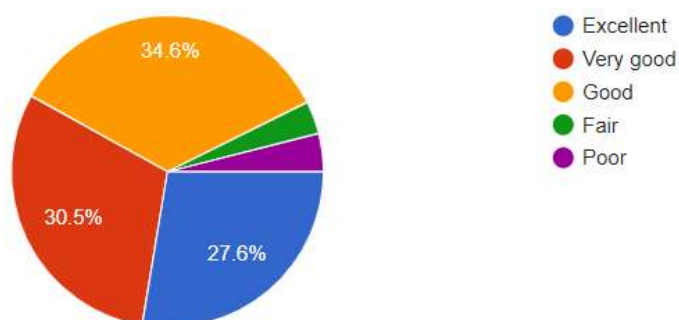
How do you rate the E-learning environment adopted by the institution during the COVID-19 pandemic period?

558 responses



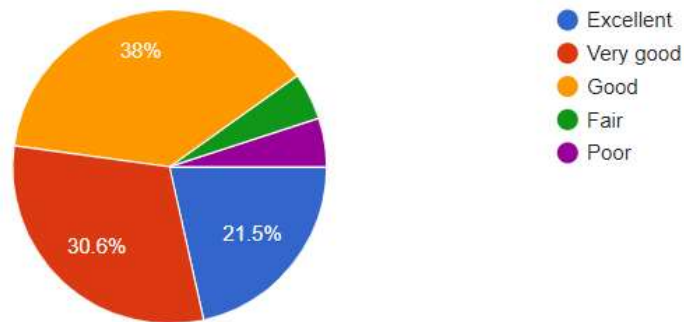
How do you rate the teaching faculty of the college regarding the proficiency in the subject taught, preparation for the class, communication skill etc.?

558 responses



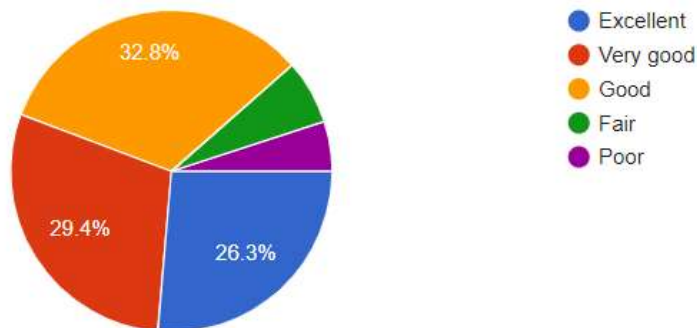
How do you rate the skill of the faculties to use online teaching softwares and gadgets?

558 responses



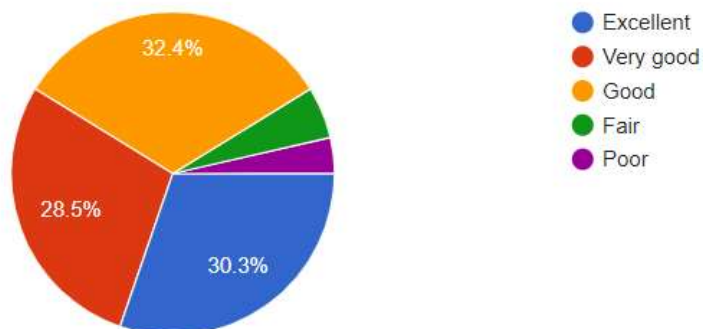
How do you rate the E-learning resources provided by the faculties such as video classes, audio lectures, lecture notes etc.?

558 responses



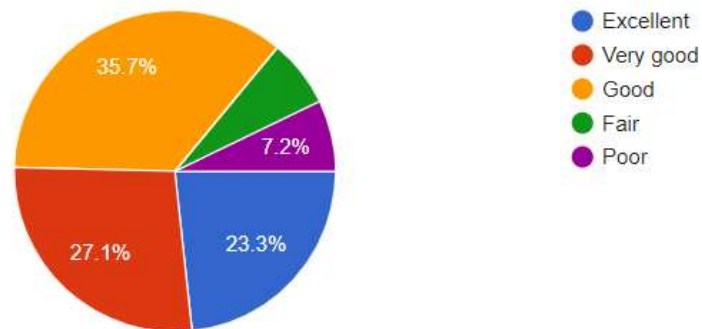
How do you rate the efforts taken by the institution to ensure the E-learning facilities of socially and economically backward students?

558 responses



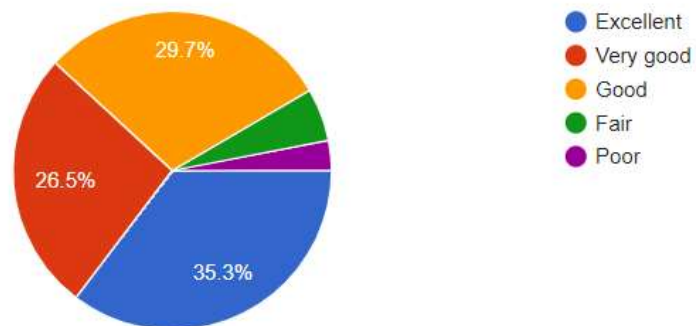
How do you rate the institutional support to ensure the mental well being of the students during the pandemic?

558 responses



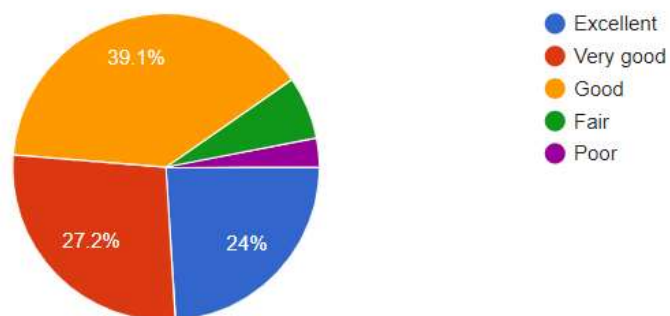
How do you rate the extension activities of NCC, NSS and other clubs during the pandemic period?

558 responses



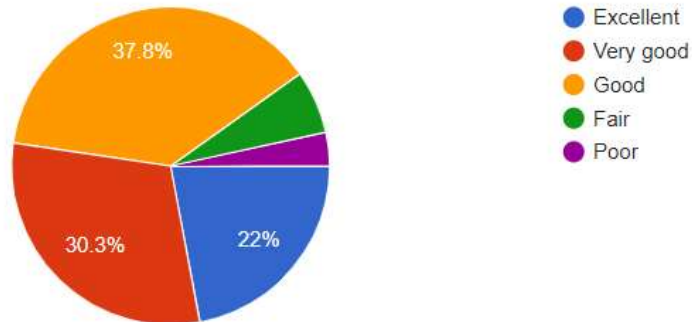
How do you rate the communications of the college office as a link between the college and the affiliating University?

558 responses



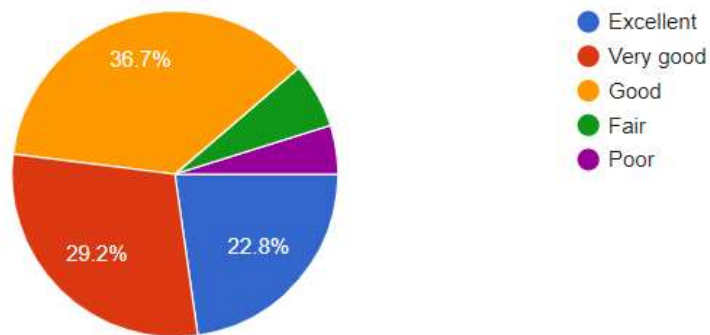
How do you rate the assessment and evaluation system of the college to ensure outcome based education?

558 responses



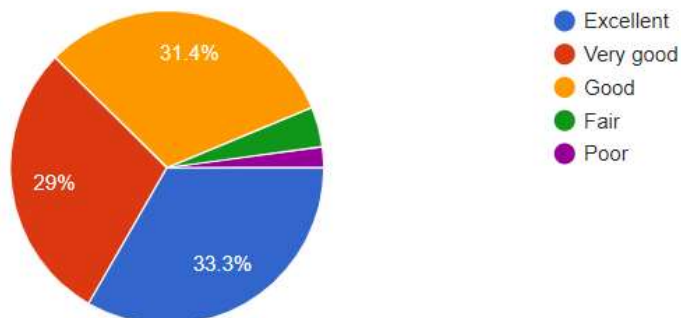
How do you rate the student progression and monitoring system of the college?

558 responses



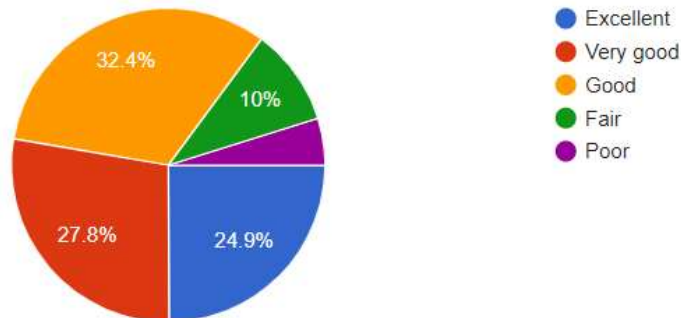
How do you rate the online programmes conducted by NCC/NSS and various clubs such as Nature club (Neithal), Literary club (Koodu) etc. to awaken the social conscience of students?

558 responses



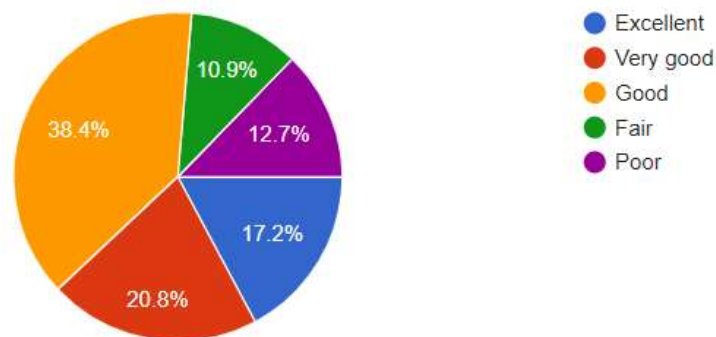
How do you rate the recreation programmes conducted by various clubs such as Film club and Music club during the pandemic period?

558 responses



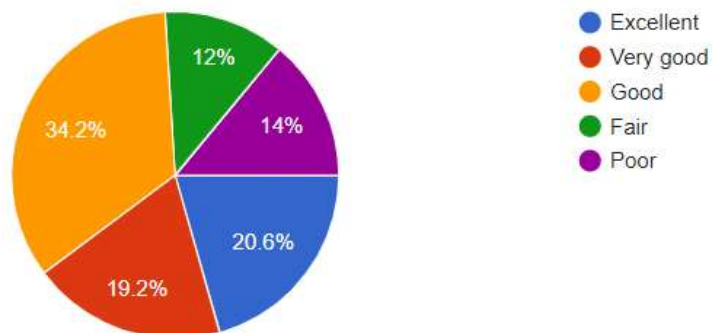
How do you rate the functioning of Parents Teacher Association(PTA) of the college?

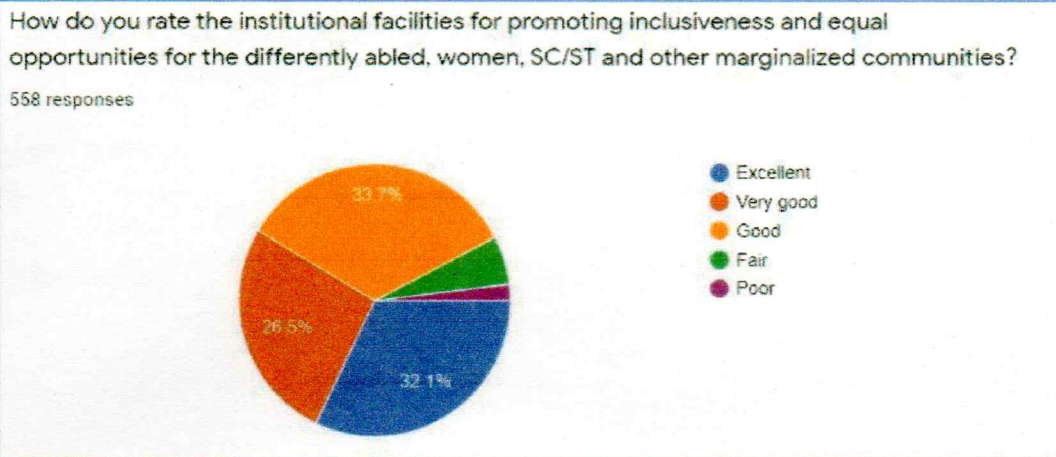
558 responses



How do you rate the online physical education programmes such as yoga practice conducted by the college during the pandemic period?

558 responses





Interpretation of Results

Students are well satisfied with the proficiency and communication skill of faculties; skill of the faculties to use online teaching softwares and gadgets; E-learning resources provided by the faculties; efforts taken by the institution to ensure E-learning facilities of socially and economically backward students; institutional support to ensure mental well being of students during the pandemic period; NCC/NSS extension activities; functioning of college office; assessment and evaluation system of the college; student support and progression; functioning of various clubs such as Nature club, Literacy club, Music club, Film club etc.; and the institutional facilities for promoting inclusiveness and equal opportunities for the differently abled, women, SC/ST and other marginalized communities. Above 50% of students responded with excellent or very good towards the questions related to these areas.

Institution has to formulate new strategies for creating a better E-learning environment supporting the needs of all the students. In this regard, college may adopt a common learning management system to manage all the teaching-learning activities. The Parent Teacher Association may chalk out activities which ensure its involvement in the effective functioning of the college.

Shikhi

Dr. Shikhi-M
IQAC Co-ordinator