THUNCHAN MEMORIAL GOVT. COLLEGE, TIRUR, VAKKAD(PO), MALAPPURAM.

STUDENT SATISFACTION SURVEY REPORT 2019-20

Part I Survey on Institution
Part II survey on teaching, learning and evaluation.

Part I

Student satisfaction Survey

About the Institution

About the survey

The college conducted Student Satisfaction Survey for the year 2019-20 through online mode. The questionnaire was prepared and circulated as a google form among the UG and PG students of the college. 541 students participated in the survey and the results were analysed and summarised as follows.
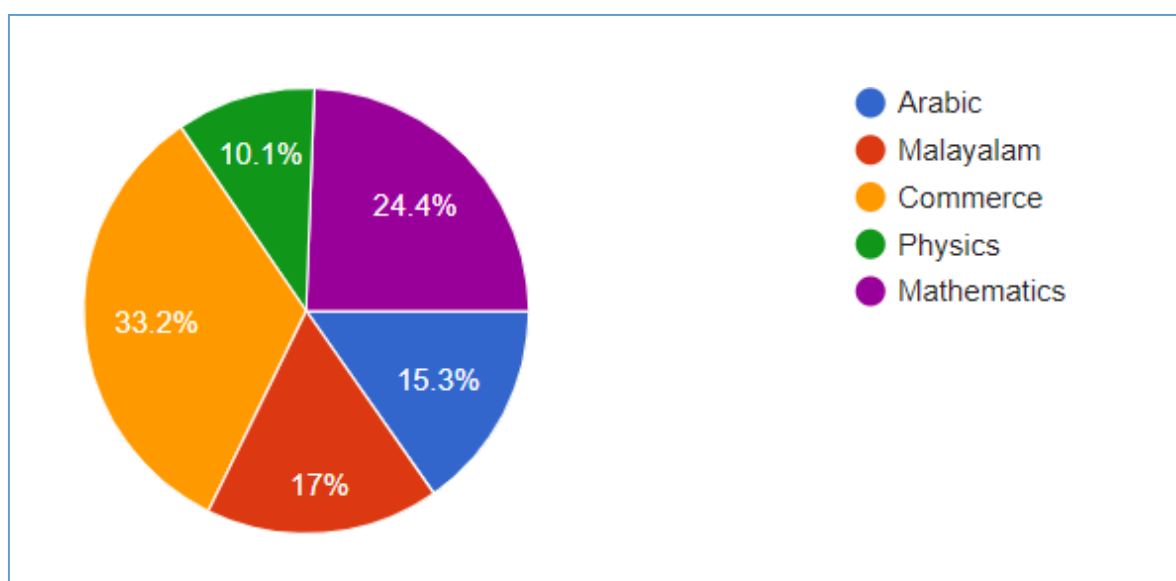
Questionnaire

Q1. How do you rate the learning environment in the college?

Q2. How do you rate the teaching faculty of the college regarding the proficiency in the subject taught, preparation for the class, communication skill etc.?

Q3. How do you rate the infrastructure facilities like class rooms, library, laboratories etc. in the college?

Q4. How do you rate the e-learning resources of the college such as computers, internet connectivity, smart class rooms etc.?

Q5. How do you rate the extension activities of NCC, NSS and other clubs?

Q6. How do you rate the communications of the college office as a link between the college and the affiliating University?

Q7. How do you rate the assessment and evaluation system of the college to ensure outcome based education?

Q8. How do you rate the student progression and monitoring system of the college?

Q9. How do you rate the functioning of various clubs such as Nature club (Neithal), Film club, Literary club (Koodu), Music club etc.?

Q10. How do you rate the functioning of Parents Teacher Association(PTA) of the college? Q11.   How do you rate the physical education facilities and sports activities of the college?

Q12. How do you rate the green initiatives of the college such as organic farming, plastic free campus etc.?

Q13. How do you rate the institutional facilities for promoting inclusiveness and equal opportunities for the differently abled, women, SC/ST and other marginalized communities?

Analysis of Survey Report

Participations of Students Department wise

Name of Department	No. of students
Arabic	82
Commerce	180
Malayalam	89
Mathematics	134
Physics	56
Total	**541**

Survey Report

Question No.	Question	Percentage of students marked the opinion				
		Excellent	Very Good	Good	Fair	Poor
1	How do you rate the learning environment in the college?	43.4%	32.9%	20.9%	1.8%	0.9%
2	How do you rate the teaching faculty of the college regarding the proficiency in the subject taught, preparation for the class, communication skill etc.?	43.6%	33.8%	18.3%	3%	1.3%
3	How do you rate the infrastructure facilities like class rooms, library, laboratories etc. in the college?	38.6%	32.7%	24%	3.5%	1.1%
4	How do you rate the e-learning resources of the college such as computers, internet connectivity, smart class rooms etc.?	21.2%	28.2%	35.8%	9.5%	5.4%
5	How do you rate the extension activities of NCC, NSS and other clubs?	54.2%	29.2%	14.8%	0.9%	0.9%
6	How do you rate the communications of the college office as a link between the college and the affiliating University?	33.1%	36.9%	24.3%	3.9%	1.9
7	How do you rate the assessment and evaluation system of the college to ensure outcome based education?	27.6%	37.1%	28.4%	4.6%	2.2%
8	How do you rate the student progression and monitoring system of the college?	27.2%	35.7%	30.2%	4.8%	2%
9	How do you rate the functioning of various clubs such as Nature club (Neithal), Film club, Literary club (Koodu), Music club etc.?	32.4%	28.9%	26.5%	8.1%	4.1%
10	How do you rate the functioning of Parents Teacher Association(PTA) of the college?	21.1%	26.5%	35.6%	10.7%	6.1%
11	How do you rate the physical education facilities and sports activities of the college?	49.8%	28%	16.9%	3.3%	2%

| 12	How do you rate the green initiatives of the college such as organic farming, plastic free campus etc.?	30.1%	33.8 %	25.1 %	7.6%	3.3 %
13	How do you rate the institutional facilities for promoting inclusiveness and equal opportunities for the differently abled, women, SC/ST and other marginalized communities?	45.7%	32.7 %	17.7 %	3%	0.9 %

Graphical representation of Survey Report

How do you rate the learning environment in the college?

541 responses
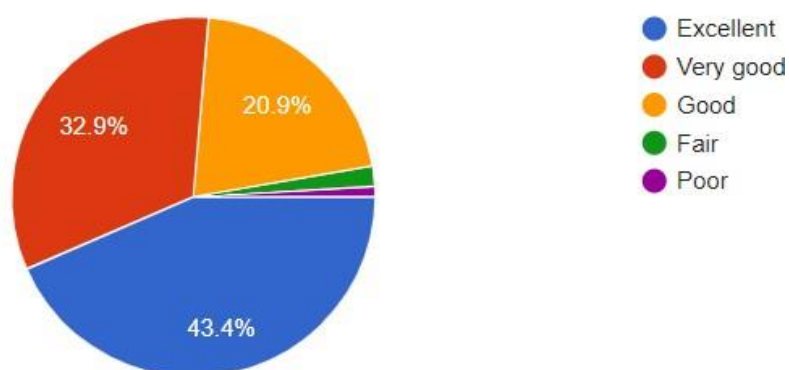
- Excellent — 43.4%
- Very good — 32.9%
- Good — 20.9%
- Fair
- Poor

How do you rate the teaching faculty of the college regarding the proficiency in the subject taught, preparation for the class, communication skill etc.?
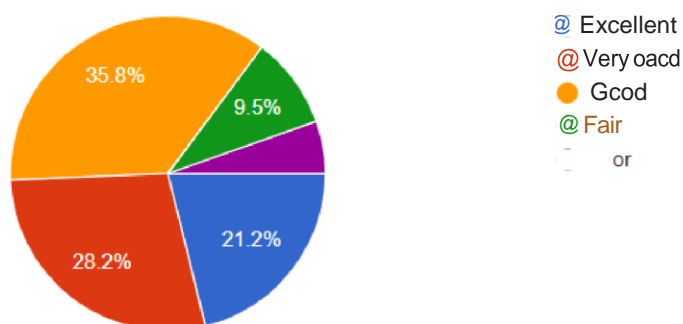
541 responses
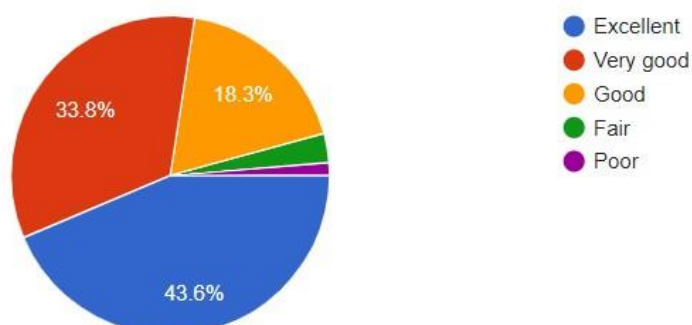
- Excellent — 43.6%
- Very good — 33.8%
- Good — 18.3%
- Fair
- Poor

How do you rate the infrastructure facilities like class rooms, library, laboratories etc. in the college?

541 responses

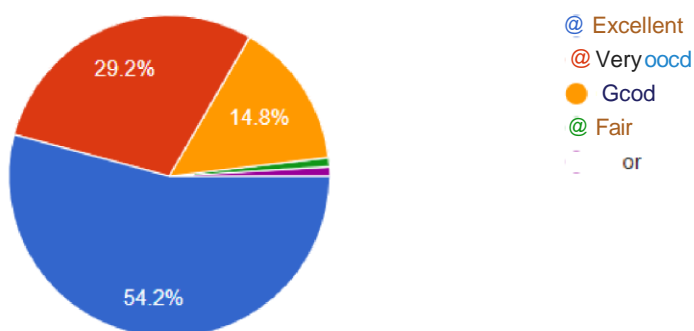- Excellent — 38.6%
- Very good — 32.7%
- Good — 24%
- Fair
- Poor
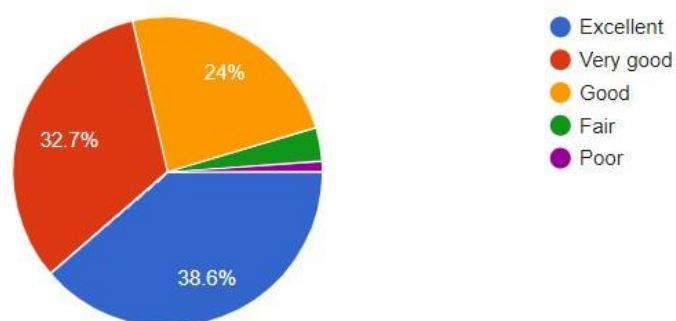
How do you rate the e- learning resources of the college such as computers, internet connectivity, smart class rooms etc.?
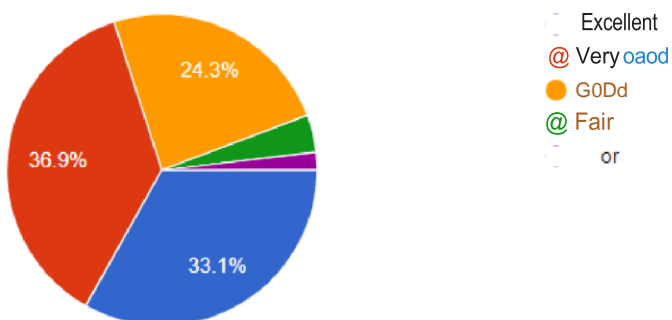
539 res panses

@ Excellent
@ Very oacd
● Gcod
@ Fair
□ or

35.8%
9.5%
21.2%
28.2%

How do you rate the extension activities of NCC, NSS and other clubs?

541 responses


@ Excellent
@ Very oocd
● Gcod
@ Fair
□ or

29.2%
14.8%
54.2%

How do you rate the communications of the college office as a link between tne college and the affiliating University?
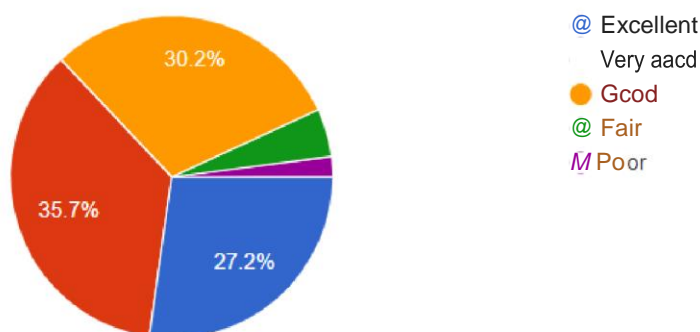
540 responses

□ Excellent
@ Very oaod
● G0Dd
@ Fair
□ or

24.3%
36.9%
33.1%

How do you rate the assessment and evaluation system of tne college to ensure outcome basea education?

539 responses

- Excellent
- Very aocd
- Gcod
- Fair
- or

28.4%
37.1%
27.6%
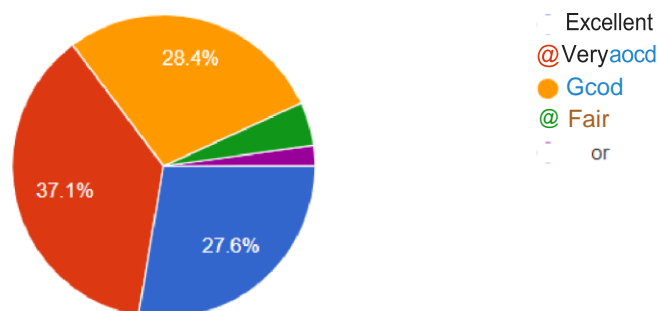
How do you rate the student progression and monitoring system of the college?

540 res panses

- Excellent
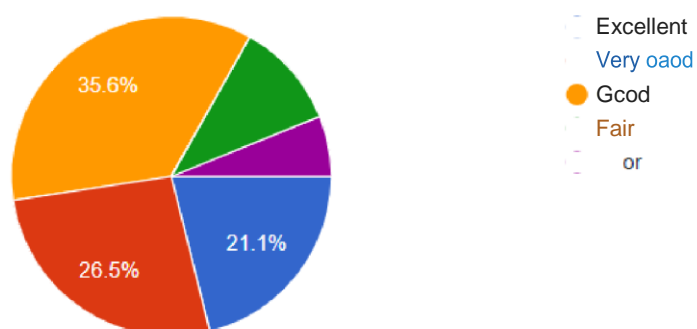- Very aacd
- Gcod
- Fair
- Poor

30.2%
35.7%
27.2%

How do you rate the functioning of various clubs such as Nature club (Neithal), Film club, Literary club (Koodu), Music club etc.?

540 responses

- Exeet
- Very oood
- Good
- Far
- or

26.5%
28.9%
32.4%
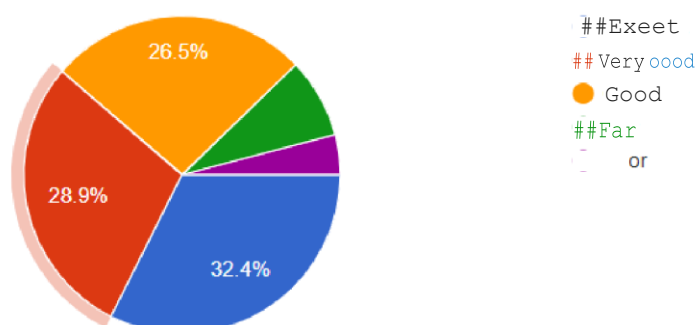
How do you rate the functioning of Parents Teacner Association (PTA) of the college?

540 responses
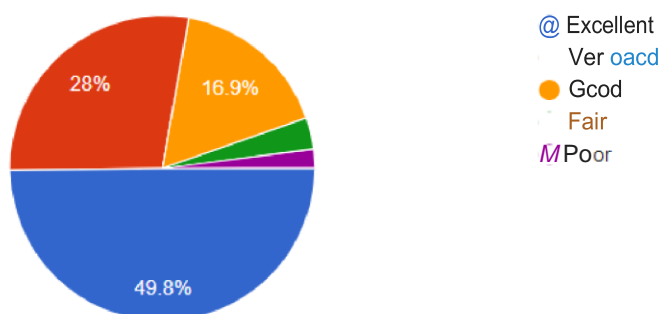
- Excellent
- Very oaod
- Gcod
- Fair
- or

35.6%
21.1%
26.5%

How do you rate the pnysical education facilities and sports activities of the college?

540 res panses

- @ Excellent
- Ver oacd
- Gcod
- Fair
- M Poor

28%
16.9%
49.8%

How do you rate the green initiatives of the college such as organic farming, plastic free campus etc.?

541 res panses
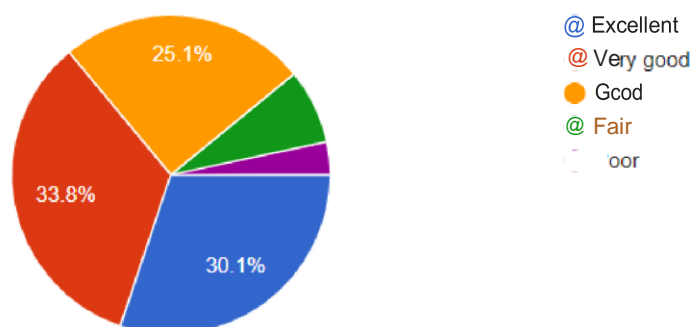
- @ Excellent
- @ Very good
- Gcod
- @ Fair
- oor

25.1%
33.8%
30.1%

How do you rate the institutional facilities for promoting inclusiveness and equal opportunities for the differently abled, women, SC/ST and other marginalized communities?

541 responses

Legend:
- Excellent
- Very good
- Good
- Fair
- Poor

Pie chart values: 45.7%, 32.7%, 17.7%
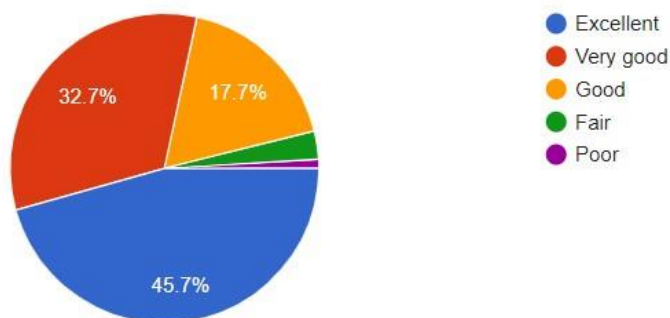
Interpretation of Results

Students are well satisfied with the learning environment of the college, proficiency and communication skill of faculties, infrastructure facilities, NCC/NSS extension activities and sports facilities of the college. The college has to improve in the e- learning facilities. More focus has to be given on the functioning of various clubs and Parent Teacher Association.

Part II

Student Satisfaction survey on

Teaching Learning and Evaluation

About the survey

The college conducted Student Satisfaction Survey On teaching, learning and evaluation for the year 2019-20 through online mode. The questionnaire was prepared and circulated as Google form among the UG and PG students of the college. 175 students participated in the survey and the results were analysed and summarised as follows.

Questionnaire

1. How much of the syllabus was covered in the class?
    a. 85 to 100%
    b. 70 to 84%
    c. 55 to 69%
    d. 30 to 54%
    e. Below 30%
2. How well did the teachers prepare for the classes?
    a. Thoroughly
    b. Satisfactorily
    c. Poorly
    d. Indifferently
    e. Won't teach at all
3. How well were the teachers able to communicate?
    a. Always effective
    b. Sometimes effective
    c. Just satisfactorily
    d. Generally ineffective
    e. Very poor communication
4. The teacher's approach to teaching can best be described as
    a. Excellent
    b. Very good
    c. Good
    d. Fair
    e. Poor
5. Fairness of the internal evaluation process by the teachers.
    a. Always fair
    b. Usually fair
    c. Sometimes unfair
    d. Usually unfair
    e. Unfair
6. Was your performance in assignments discussed with you?
    a. Every time
    b. Usually
    c. Occasionally/Sometimes
    d. Rarely

e. Never

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.
    a. Regularly
    b. Often
    c. Sometimes
    d. Rarely
    e. Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
    a. Significantly
    b. Very well
    c. Moderately
    d. Marginally
    e. Not at all

9. The institution provides multiple opportunities to learn and grow.
    a. Strongly Agree
    b. Agree
    c. Neutral
    d. Disagree
    e. Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
    a. Every time
    b. Usually
    c. Occasionally Sometimes
    d. Rarely
    e. Never

11. Your mentor does a necessary follow-up with an assigned task to you.
    a. Every time
    b. Usually
    c. Occasionally Sometimes
    d. Rarely
    e. I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.
    a. Every time
    b. Usually
    c. Occasionally Sometimes
    d. Rarely
    e. Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.
    a. Fully
    b. Reasonably
    c. Partially

d. Slightly

e. Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

a. Every time

b. Usually

c. Occasionally/Sometimes

d. Rarely

e. Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

a. Strongly agree

b. Agree

c. Neutral

d. Disagree

e. Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

a. To a great extent

b. Moderate

c. Some what

d. Very little

e. Not at all

17. Teachers encourage you to participate in extracurricular activities.

a. Strongly agree

b. Agree

c. Neutral

d. Disagree

e. Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

a. To a great extent

b. Moderate

c. Some what

d. Very little

e. Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

a. Above 90%

b. 70-89%

c. 50-69%

d. 30-49%

e. Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

a. Strongly agree

b. Agree

c. Neutral
d. Disagree
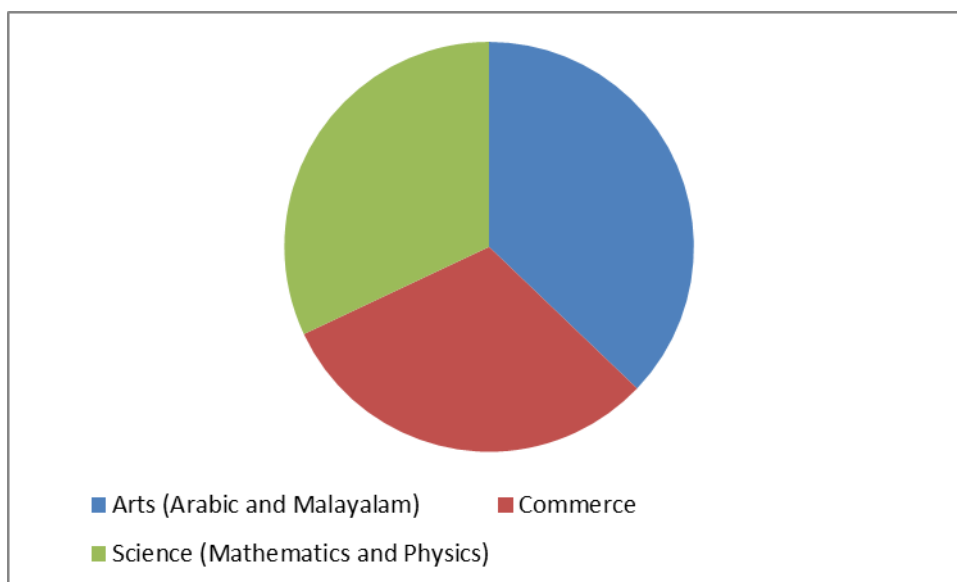e. Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

Analysis of Survey Report

Participations of Students - stream wise

Stream of students and department	Number of students responded
Arts (Arabic and Malayalam)	65
Commerce	54
Science (Mathematics and Physics)	56
Total	175

Survey Result and Report

1. How much of the syllabus was covered in the class?

a. 85 to 100%	b. 70 to 84%	c. 55 to 69%	d. 30 to 54%	e. Below 30%
62.3	27.4	8	0.6	1.7

2. How well did the teachers prepare for the classes?

a. Thoroughly	b. Satisfactorily	c. Poorly	d. Indifferently	e. Won't teach at all
37.7	58.9	2.85	0	0.57

3. How well were the teachers able to communicate?

a. Always effective	b. Sometimes effective	c. Just satisfactorily	d. Generally ineffective	e. Very poor communication
72	19.43	8	0	0.57

4. The teacher's approach to teaching can best be described as

a. Excellent	b. Very good	c. Good	d. Fair	e. Poor
49.7	35.4	12.6	2.28	0

5. Fairness of the internal evaluation process by the teachers.

a. Always fair	b. Usually fair	c. Sometimes unfair	d. Usually unfair	e. Unfair
53.1	38.9	6.3	1.71	0

6. Was your performance in assignments discussed with you?

a. Every time	b. Usually	c. Occasionally/Sometimes	d. Rarely	e. Never
41.7	40.6	13.1	3.4	1.2

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

a. Regularly	b. Often	c. Sometimes	d. Rarely	e. Never
37.7	29.7	19.4	4.7	8.5

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

a. Significantly	b. Very well	c. Moderately	d. Marginally	e. Not at all
33.1	49.7	14.3	2.28	0.57

9. The institution provides multiple opportunities to learn and grow.

a. Strongly Agree	b. Agree	c. Neutral	d. Disagree	e. Strongly disagree
40.6	41.1	13.7	2.85	1.75

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

a. Every time	b. Usually	c. Occasionally Sometimes	d. Rarely	e. Never
50.9	35.4	7.45	1.71	4.54

11. Your mentor does a necessary follow-up with an assigned task to you.

a. Every time	b. Usually	c. Occasionally Sometimes	d. Rarely	e. I don't have a mentor
49.1	35.4	9.14	1.14	5.22

12. The teachers illustrate the concepts through examples and applications.

a. Every time	b. Usually	c. Occasionally Sometimes	d. Rarely	e. Never
52.6	40	4.57	2.28	0.57

13. The teachers identify your strengths and encourage you with providing right level of challenges.

a. Fully	b. Reasonably	c. Partially	d. Slightly	e. Unable to
44.6	34.9	14.3	3.42	2.78

14. Teachers are able to identify your weaknesses and help you to overcome them.

a. Every time	b. Usually	c. Occasionally/Sometimes	d. Rarely	e. Never
44	31.4	17.7	4.62	2.28

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

a. Strongly agree	b. Agree	c. Neutral	d. Disagree	e. Strongly disagree
35.4	46.3	16.6	1.71	0

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

a. To a great extent	b. Moderate	c. Some what	d. Very little	e. Not at all
42.3	44	6.3	7.4	0

17. Teachers encourage you to participate in extracurricular activities.

a. Strongly agree	b. Agree	c. Neutral	d. Disagree	e. Strongly disagree
41.1	44	12	2.33	0.57

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

a. To a great extent	b. Moderate	c. Some what	d. Very little	e. Not at all
41.1	44.6	7.45	5.14	1.71

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

a. Above 90%	b. 70-89%	c. 50-69%	d. 30-49%	e. Below 29%
34.9	30.9	18.9	8.45	6.85

20. The overall quality of teaching-learning process in your institute is very good.

a. Strongly agree	b. Agree	c. Neutral	d. Disagree	e. Strongly disagree
50.9	39.4	8.6	1.14	0

Summary of report

1. Regarding how much of the syllabus was covered in the class, majority (62.3%) responded that 85 % to 100% are covered.27.4% opined that 70 to 84% portions are covered.

2. On the question how well did the teachers prepare for the classes, 37.7% opined about thorough preparation and 58.9% about satisfactory level preparations.

3. Majority view the communication skill of teachers as always effective and sometimes effective.

4. The teacher's approach to teaching was best be described as excellent and very good by the students

5. Fairness of the internal evaluation process by the teachers: 53.1% view it as always fair and 38.9% view as usually fair

6. Most of the students viewed that their performance in assignments were discussed with them.

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.
37.7% viewed the interest as regular,.29.7% as regular and 19.4% as interest sometimes.

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
33.1% viewed the teaching and mentoring process help growth significantly and 49.7% as very well.

9. The institution provides multiple opportunities to learn and grow.
40.6% strongly agree, 41.1% agree and 13.7% as neutral

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

50.9% opined that every time they were informed. 35.4% view as usually informed and 7.45% view as occasionally informed

11. Your mentor does a necessary follow-up with an assigned task to you.
49.1% opined that there were follow up every time ad 35.4% opined that there were usual follow up

12. 52.6% opined that the teachers illustrate the concepts through examples and application every time and 40% viewed it as usual.

13. The teachers identify your strengths and encourage you with providing right level of challenges.
44.6% opined that there are full encouragement and 34.9% opined about reasonable encouragement and 14.3% opined about partial encouragement.

14. 44% viewed that teachers are able to identify their weaknesses and help to overcome them every time. 31.4% viewed it as usual and 17.7% viewed it as occasional.

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
35.4% strongly agree, 46.3% agree and 16.6% are neutral

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
42.3 viewed it present to a great extent, 44% as moderate and 6.3% as somewhat present.

17. Teachers encourage students to participate in extracurricular activities.
41.1% strongly agree, 44 % agree and 12% neutral.

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
41.1% agree to a great extent, 44.6% moderately and 7.45% somewhat.

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
34.9% viewed that above 90% teachers use ICT tools, 30.9% opined that it is 70 to 89%, 18.9% viewed it as 50 to 69% and 8.45% viewed it as 30 to 49%.

20. The overall quality of teaching-learning process in your institute is very good.
50.9% strongly agree, 39.4% agree, 8.6% is neutral and 1.14% disagree that overall quality of teaching learning process is very good.

21. Give three observation / suggestions to improve the overall teaching – learning

experience in your institution.

For this question, major suggestions were not given. Some students expressed their satisfaction and few students expressed the view to improve through technologies.